



Terms and conditions

Last Updated: 22 April 2025

Welcome to the Happier Life Hub ("we," "us," or "our"). These Terms and Conditions ("Terms") govern your membership and use of the services, events, and benefits provided by the Happier Life Hub. By becoming a member or accessing any content, events, or services provided by us, you agree to comply with and be bound by these Terms. If you do not agree with these Terms, you should not apply for membership or participate in our activities.

Membership Registration

To become a member, you must submit an application through our designated process, which may include filling out a membership form, agreeing to these Terms, and paying any required fees.

Upon approval, you will receive confirmation of your membership status, and you will be granted access to the membership benefits and services as described by The Happier Life Hub.

Membership may be subject to periodic renewal and payment of applicable fees.



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Membership Benefits

As a member, you will receive access to various benefits, including but not limited to:

- An extensive library of resources
- Weekly emails and updates
- Access to networking events
- The opportunity to promote your own business (if applicable)
- A connected and supportive community

Code of Conduct

All members are expected to:

- Treat others with respect and dignity
- Engage in positive, constructive behavior within the community
- Abide by all applicable laws and regulations
- Refrain from any form of harassment, discrimination, or unlawful activity
- Uphold the values and principles of the Happier Life Hub, including but not limited to diversity, equity, and inclusion.



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Fees and Payments

Membership fees apply, and all fees must be paid in accordance with the payment schedule established when you signed up to the Happier Life Hub.

Your membership will be automatically renewed at the standard price of £20 per month at the end of the first 12 months of your membership if you signed up via the “in the room” or “early bird” offers.

Membership Term and Termination

You may cancel your membership at any time via the Circle app. Upon cancellation, you will not be refunded any paid membership fees.

The Happier Life Hub reserves the right to terminate or suspend your membership at our discretion if you violate any of these Terms or engage in harmful conduct. If your membership is terminated, you will lose access to membership benefits.



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Privacy and Data Protection

By joining the Happier Life Hub, you agree that we may collect personal information, such as your name, email address, and other relevant details, in order to provide you with the benefits and services associated with your membership.

We will not share your personal information with third parties except as required by law.

Intellectual Property

All content, materials, and resources provided through the membership group, including but not limited to logos, documents, and digital media, are the intellectual property of the Happier Life Hub or its licensors and are protected by copyright law.

Members may access and use such materials solely for personal, non-commercial purposes. Members may not reproduce, distribute, or otherwise use any content without prior written consent.



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Disclaimers and Limitation of Liability

The Happier Life Hub provides services and events "as is" and makes no warranties or representations regarding the accuracy, quality, or availability of these services.

The Happier Life Hub is not responsible for any loss or damage arising from your participation in events, activities, or use of any materials provided through membership.

To the fullest extent permitted by law, The Happier Life Hub shall not be liable for any indirect, incidental, or consequential damages arising from your membership.

Amendments

The Happier Life Hub reserves the right to amend or modify these Terms at any time. Any changes will be communicated to members via email. Continued use of membership benefits after such changes will constitute acceptance of the revised Terms.



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Governing Law

These Terms are governed by and construed in accordance with the laws of the United Kingdom, without regard to its conflict of law principles. Any disputes arising from these Terms will be subject to the exclusive jurisdiction of the courts in the United Kingdom.

Contact Us

If you have any questions or concerns about these Terms or your membership, please contact us at:

helen@happier-life.co.uk
emmaw@clear-day.co.uk

Thank you.



Diversity, Equity and Inclusion Policy

Purpose: The Happier Life Hub is committed to fostering a culture of diversity, equity, and inclusion.

We strive to create a welcoming, respectful, and supportive environment for all members, regardless of their background, identity, or experience. This policy outlines our dedication to ensuring that all members have equal opportunities to engage, contribute, and grow within our community.

Scope: This policy applies to all members, staff, volunteers, and partners of The Happier Life Hub.

Commitment to Diversity

We recognize that diversity enriches our community, broadens perspectives, and fosters creativity. We embrace individuals from a wide range of backgrounds, including but not limited to race, ethnicity, gender, sexual orientation, age, disability, socioeconomic status, religious belief, and cultural identity. We value the differences that make each person unique and seek to integrate diverse perspectives into our operations, programs, and decision-making processes.



Diversity, Equity and Inclusion Policy

Commitment to Equity

Equity ensures that all individuals have access to the resources, opportunities, and support they need to thrive. We are committed to:

- Addressing systemic inequalities within our community
- Providing fair treatment and opportunity to all members
- Ensuring that barriers to participation and success are identified and addressed

We will continually evaluate and revise our policies and practices to promote equitable opportunities for all members.

Commitment to Inclusion

Inclusion means creating an environment where all members feel valued, respected, and empowered to participate fully in the activities of the The Happier Life Hub.



Diversity, Equity and Inclusion Policy

We are committed to:

- Actively listening to the needs and concerns of all members
- Ensuring that everyone feels safe and supported in expressing their views and experiences
- Encouraging collaboration, mutual respect, and shared learning

Responsibilities of Members

All members are expected to:

- Treat others and themselves with respect and dignity at all times
- Uphold the principles of diversity, equity, and inclusion in all interactions within the group
- Actively contribute to an environment that celebrates and supports differences
- Speak up if they witness or experience discrimination, harassment, or exclusion



Diversity, Equity and Inclusion Policy

Unacceptable Behaviour

Discrimination, harassment, or exclusion of any kind will not be tolerated. This includes, but is not limited to, discriminatory language, actions, or behavior based on race, gender, age, sexual orientation, disability, religion, or any other characteristic protected by law. Violations of this policy may result in suspension or removal from the membership group.

Accountability

We will regularly review our DEI practices to ensure they align with our values and goals. We are committed to holding ourselves accountable for making meaningful progress toward a more diverse, equitable, and inclusive community. Members are encouraged to provide feedback and suggestions on how we can improve our DEI efforts.



Diversity, Equity and Inclusion Policy

Reporting Concerns

If you experience or witness any behaviour that violates this policy, we encourage you to report it immediately to a helen@happier-life.co.uk. All reports will be taken seriously and handled with respect, confidentiality, and fairness. We are committed to investigating all complaints in a timely and thorough manner.

Conclusion

At the Happier Life Hub, we believe that diversity, equity, and inclusion are essential to our success. By embracing these principles, we will build a stronger, more vibrant community where all members feel valued and supported. We look forward to working together to create a positive and inclusive environment for everyone.

Thank you.